About Providing An Interpreter

Title I of the Americans with Disabilities Act (ADA) requires employers with 15 or more employees to provide reasonable accommodations to the deaf and hard of hearing employees. Title II of the ADA requires state and local government entities to provide auxiliary aids and services when requested to ensure effective communication with people with hearing loss, and Title III of the ADA places a similar mandate on private entities doing business with the general public. The U.S. Department of Justice includes qualified interpreters among appropriate aids and services. The length, importance, and complexity of the communication, and the needs of the deaf or hard of hearing individual, will determine whether or not an interpreter is necessary for effective communication.

Missouri law requires that all interpreters practicing in our state must be licensed (RSMo 209.321.1), and that they must provide their services in accordance with the requirements of the Skill Level Standards rule (5 CSR 100-200.170). In order to obtain a license to interpret in Missouri, an interpreter must be certified in the Missouri Interpreters Certification System (MICS), or hold either an RID CI/CT, CSC or CDI certification or a NAD Level III. IV or V certification.

Interpreters are used to facilitate communication between hearing people and individuals who rely on sign language. They are bound by a code of ethics that requires them to be neutral and to hold all conversations confidential. When deaf and hard of hearing signers are provided with interpreters, they are able to participate in discussions fully and equally. Interpreters are used in various settings, including:

- Educational
 - I M∈
- EmploymentFinancial
- Government
- Medical
- Mental Health
- Legal
- Entertainment



MCDHH Mission Statement

The Missouri Commission for the Deaf and Hard of Hearing functions as an agency of the state to advocate for public policies, regulations, and programs to improve the quality and coordination of existing services for individuals with hearing loss, and to promote new services whenever necessary. To these ends, the Missouri Commission for the Deaf and Hard of Hearing works with individuals, service providers, businesses, organizations, and state agencies to improve the lives and opportunities of all Missourians with hearing loss.



Working to improve the lives and opportunities of all Missourians with hearing loss!

Missouri Commission for the Deaf and Hard of Hearing

1103 Rear Southwest Boulevard Jefferson City, MO 65109 (573) 526-5205 (V/TTY) (573) 526-5209 (FAX) MCDHH@mcdhh.mo.gov www.mcdhh.mo.gov

Interpreter Referral Agencies Serving Missouri





Missouri Commission for the Deaf and Hard of Hearing

Promoting Equal Access for People With Hearing Loss

Referral Agencies Serving Interpreter

Missouri



Columbia Area

Access Interpreter LLC

P.O. Box 126 Rocheport, MO 65279 (573) 445-5890 (V/TTY) (573) 445-5892 (FAX) **Emergency Pager Service:** (573) 499-8404

access.interpreters.llc@gmail.com

Columbia Interpreting Services

12600 West Hwy EE Rocheport, MO 65279 (573) 442-9876 (V/TTY) (573) 442-0060 (FAX) **Emergency Pager Service:** (573) 499-7543 (V) kalexcis@aol.com www.columbiainterpretingservices.com

Kansas City Area

Able Hands Interpreting Services

P.O. Box 659 Liberty, MO 64069 (816) 838-4263 (V/TTY) (816) 817-1020 (FAX) interpreters@ablehands.net www.ablehands.net

Deaf Expression

5725 Nieman, Suite E Shawnee, KS 66203 (913) 268-3323 (V/TTY)` (913) 268-5500 (FAX) deafexpression@sbcglobal.net www.deafexpression.com

Interpreting Solutions

P.O. Box 245 Osawatomie, KS 66064 (913) 980-4120 (V) (775) 245-5231 (FAX) Emergency Pager Service: loubertone@tmail.com service@interpreting-solutions.com www.interpreting-solutions.com

Kansas City Area

(Continued)

Sign Language Specialists

P.O. Box 954 Lee's Summit, MO 64063 (816) 246-8770 (V) (816) 246-8531 (FAX) (866) 372-1773 (Toll Free — V) info@signlanguagespecialists.com www.signlanguagespecialists.com

The Whole Person

3420 Broadway, Suite 105 Kansas City, MO 64114 (816) 561-0304 (V) (800) 878-3037 (Toll Free — V) (816) 753-8163 (FAX) interpreters@thewholeperson.org www.thewholeperson.org

Springfield Area

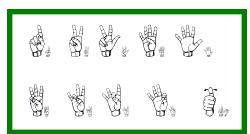
Associates in Sign Language

P.O. Box 1883 Nixa, MO 65714 (417) 889-8377 (V) asl@mchsi.com

St. Joseph Area

Midland Empire Resources for **Independent Living**

4420 S. 40th Street St. Joseph, MO 64503 (816) 279-8558 (V) (816) 279-4943 (TTY) 800-242-9326 (Toll Free — V) (816) 279-1550 (FAX) meril@meril.org www.meril.org



St. Louis Area

Ability Interpreting

P.O. Box 8236 Belleville, IL 62222 (618) 622-3320 (V) abilityinterpreting@gmail.com

Deaf Interlink

P.O. Box 4070 St. Louis, MO 63032 (314) 837-7757 (V) (314) 837-7470 (TTY) (800) 330-7062 (Toll Free — V) (314) 837-0777 (FAX) info@deafinterlink.com www.deafinterlink.com

Deaf Services

10537 Stephenson Drive St. Louis, MO 63128 (314) 229-2922 (V) (314) 849-1066 (FAX) dlb@tmail.com deafservices2004@netscape.net

Deaf Way Interpreter Referral

5240 Oakland Avenue St. Louis, MO 63110 (314) 289-4294 (V) (314) 289-4296 (TTY) (866) 999-3929 (Toll Free — V) (314) 289-4295 (FAX) deafway@paraquad.org www.deafway.net

TLC Interpreting Services

10738 Calvey Hills Road Catawissa, MO 63015 (636) 274-1476 (V/TTY) (636) 485-4863 (Mobile) (636) 274-1476 (FAX) tlc@signcity.org www.tlcinterpreting.com

Freelance Interpreters

You can obtain the names and addresses of licensed freelance interpreters living in your county or neighboring counties by doing a search at http://pr.mo.gov/licensee-search.asp.





































